

## Who We Are

The North Texas Fair Housing Center (NTFHC) is a private, non-profit fair housing organization whose mission is to actively support and promote fair housing through education and advocacy to ensure that all persons have the opportunity to secure the housing they desire and can afford without discrimination based on their race, color, religion, gender, national origin, familial status, disability, or other characteristics prohibited by law. We provide the following services:

- Discrimination Complaint Investigation
- Landlord/Tenant Counseling
- Community Education
- Professional Training



The North Texas Fair Housing Center provides fair housing services to residents of the following counties:

Collin	Johnson
Dallas	Kaufman
Delta	Parker
Denton	Rockwall
Ellis	Tarrant
Hunt	Wise

North Texas Fair Housing Center

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## Housing Discrimination: What You Need to Know





## What Are My Rights?

The Federal Fair Housing Act protects your right to rent an apartment, buy a home, obtain a mortgage, or purchase homeowners insurance free from discrimination based on:

- ◆ Race
- ◆ Color
- ◆ Religion
- ◆ Gender
- ◆ National Origin
- ◆ Disability (mental and physical)
- ◆ Familial Status (presence of children under 18 in the home)

Discrimination based on sexual orientation is prohibited in the cities of Dallas and Fort Worth. Fort Worth's local ordinances also protect people from discrimination based on gender identity and expression.

## What is Housing Discrimination?

How do you know if you have been the victim of illegal housing discrimination? Housing discrimination comes in many forms and is often subtle. Some signs of possible discrimination include:

- ◆ A refusal to sell, rent, or show available housing
- ◆ Requiring different terms and conditions for identical dwellings, i.e. charging higher rent, security deposit for different tenants
- ◆ Being told that the dwelling isn't right for you or your family
- ◆ Being told that housing isn't available in an apartment with a "For Rent" sign
- ◆ Housing advertisements that say "no kids" or "adults only"
- ◆ A refusal to make a reasonable accommodation or allow a modification to make the dwelling accessible for a person with a disability
- ◆ Harassment or intimidation
- ◆ Offering non-standard and unfavorable terms in the purchase of a home or property insurance
- ◆ Terms of availability that change between a phone contact and an in-person visit
- ◆ Being steered to racially segregated neighborhoods during your home search
- ◆ Excessive or inappropriate questioning upon requesting information about a dwelling

## If You Suspect Discrimination

Call the North Texas Fair Housing Center toll-free at 1-877-471-1022. Any information you provide will be kept confidential and there is no charge for our services. We will listen to your story and thoroughly investigate the complaint. NTFHC may conduct tests and surveys, interview witnesses, and gather other relevant data. If there is evidence of discrimination, NTFHC will explain your options and assist you to resolve the situation through conciliation, litigation, or the filing of an administrative complaint. If the case is resolved in your favor, you may be awarded money for damages suffered or other forms of relief. Remember, equal access to housing is your right. Discrimination can only be investigated if it is reported.

For more information please visit  
[www.northtexasfairhousing.org](http://www.northtexasfairhousing.org)



*Reporting discrimination is the first step to stopping it in your community.*